



Village of Logan
Gateway to Ute Lake
“Best Little Village By a Dam Site”
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REF: WATER METER INSTALLATION

Starting on September 6, 2023 the Village of Logan will begin working on updating our water meters throughout the village. In this first phase we are using L & T Services for the installation of the first 635 Kamstrup water meters. If your residence or business is getting a new meter in this phase you may experience an outage for just a few minutes while the new meter is being installed. Below is a list of common questions and answers about the meters.

Q: Why is my meter being changed? A: The new meters are much more accurate and have advanced technology that can help the Village and homeowner identify accurate water usage and leak detection.

Q: Will this increase my water bill? A: It could, the accuracy of the new meters is much better than the existing meters. Because of this, we do expect to capture water usage that was not being previously billed.

Q: What if I do not want a new meter installed? A: All meters will be replaced within the Village. These meters also provide us with radio-reading technology. This means that Village personnel will be able to get a reading for all meters up to 26 times a day. This will save man hours in manual readings being used.

Q: Is there a cost for the new meter? A: No, this project is being funded through capital outlay from the legislature.

Q: Will all of the meters be replaced? A: Yes as funding allows we will be replacing the remaining meters less than 6” though out the Village water system.

Q: Can I access my water use online? A: Yes, you will be able to, as the system builds data we will be opening the customer portal and you can set alerts, and access all your usage information. The Village will let the community know when this feature is available.